



Talking Points for Organization Leaders

- Colorado Crisis Services is Colorado’s first statewide resource for mental health, substance use or emotional crisis help.
- Colorado Crisis Services formed as a part of the initiative set forth by Gov. John Hickenlooper, in partnership with the Colorado Department of Human Services, to strengthen Colorado’s behavioral healthcare system.
- The purpose of Colorado Crisis Services is to provide greater access to behavioral healthcare services, ensuring Coloradans get the right services at the right time.
- Colorado Crisis Services provides confidential and immediate help for any mental health, substance use or emotional concern, 24/7/365.
- Colorado Crisis Services was launched in 2014, beginning with the August 2014 launch of a statewide, toll-free Colorado Crisis Services Line – 1-844-493-TALK (8255).
- Colorado Crisis Services include:
 - The Colorado Crisis Services Line, 1-844-493-TALK (8255): This 24/7 toll-free hotline is available 365 days a year for anyone affected by a mental health, substance use or emotional crisis. All calls are connected to a mental health professional that will provide immediate support and connections to further resources.
 - Colorado Crisis Walk-In Locations: Walk-in crisis service locations are open 24/7 and offer confidential, in-person crisis support, information and referrals to anyone who needs it. Walk-in locations can be found on the Colorado Crisis Services website at www.ColoradoCrisisServices.org.
 - Crisis Chat Service: On www.ColoradoCrisisServices.org, individuals can chat with specialists for online emotional support, crisis intervention and suicide assessments. This feature is available from 4 p.m. to midnight, seven days a week.
 - Crisis Text Service: Anyone can text the word TALK to 38255 anytime, from anywhere in Colorado about any type of crisis. This feature is available 24/7.
 - Mobile units and respite care services are also available by referral from a crisis services provider.
- Colorado Crisis Services was built through the State of Colorado’s initiative “Strengthening Colorado’s Mental Health System: A Plan to Safeguard All Coloradans.”